

# FREQUENTLY ASKED QUESTIONS

**What is the Sussex-Warren Area Energy Cooperative?** Municipalities have the ability to pool together the usage of all their residents to obtain a lower energy supply rate than you are currently being charged. We can then offer that rate to participating residents.

**Who oversees the Sussex-Warren Area Energy Cooperative process?** The NJ Board of Public Utilities, the Rate Counsel and the Department of Community Affairs all play a part in overseeing the aggregation programs in New Jersey, and protecting consumers.

**Is my municipality the only one in the Energy Aggregation Program?** No, your municipality chose to participate in this program along with eight others to maximize our buying power and obtain real savings for its residents.

**What information will I receive about the program?** Aside from public meetings and advertising, you will receive at least two letters: One is your official Opt Out letter (attached in this packet) which provides the details such as the new rate, term, chosen supplier and the deadline for opting out, and the second is a confirmation letter from JCP&L stating that you have elected to remain in the program and the date you will be switched over. This second letter is a form letter stating *you have chosen to switch even though the program was chosen by your municipality as a benefit to you.* You may disregard this second letter.

**Are Concord Energy Services (CES) and Commercial Utility Consultants (CUC) energy suppliers?** No. They are independent consultants that work with all the energy suppliers licensed to do business in New Jersey by the Board of Public Utilities to obtain the energy contract and work through the process to put the Aggregation program in place for your municipality.

**Do I have to be in this program?** No. You can choose not to participate by going to [www.njaggregation.us/SWAEC](http://www.njaggregation.us/SWAEC), calling 877-292-3904 or by returning the enclosed response card.

**Will I be penalized if I do not become a part of the program?** No, there will never be a fee or penalty. If you do not want to be a part of our program, you are free to stay with your current utility or choose your own Third Party Supplier.

**Am I going to have to pay more than one bill if I am a part of this program?** No, you will continue to pay one bill to JCP&L and pay that one bill directly to them as you always have.

**If I have solar panels, can I be a part of this program?** At this time, the suppliers are not able to process the net metering portion of the solar credits, and we recommend you opt out of the program to avoid losing your credits.

**Who will now read my meter?** JCP&L will still be reading your meter.

**Can my information be sold to advertisers or energy companies?** No. Your information, including your account number, is confidential and can only be used to set up the municipality's program.