

TOP 10 THINGS YOU SHOULD KNOW ABOUT ENERGY AGGREGATION

NOTHING CHANGES

All current services such as delivery, meter readings, billing, payments, emergency services etc. are serviced through JCP&L, just as they are today.

This program offers the reduced rate on the supply portion of your electric bill. You will still be billed for consumption (delivery) charges from JCP&L, just as you are today.

The rate offered is non-variable. This program offers protections for residents that are generally not available to individuals looking to obtain a third party contracted rate.

You'll see how much you save. The offered rate will be shown directly on your bill and you may easily compare this against JCP&L rate each month.

Budget billing will be offered to any current budget bill plan customer. Anyone wishing to go on a budget plan may also elect to do so.

There are no fees to be a part of the program. You may choose to no longer participate in the program at any time with no fee or penalty, even after the initial response period.

You will continue to call JCP&L for service-related questions and outages. For billing-related, questions, you'll call IDT Energy, Inc - their toll-free phone number will be found on your bill.

No one will be calling or knocking on your door regarding this program. All information regarding this program is mailed through the US Postal Service. Please be wary of anyone trying to get your information otherwise.

We're all in this together. We know municipal energy issues like this can sometimes be a bit technical, and even, well, a little boring. But keep in mind that this is something your neighbors and people across Sussex and Warren Counties will be doing. We believe it will result, as it has in other communities, in a positive outcome and real savings for our community and our residents.



BUDGET BILL PROGRAM INFORMATION

For those residents who are on a budget bill program through JCP&L please read the following information:

We understand the importance of budget billing to you, so please take the time to understand the details surrounding how budget billing must be handled in order to offer it to you as part of the program being offered by Frelinghuysen Township.

- If you are currently on Budget Billing with JCP&L, you will automatically be offered a budget bill with this program through IDT Energy.
- Prior to entering the program, you will receive a reconciliation or "true up" bill from JCP&L. This is to bring your account to zero prior to entering the energy program. After 12 months with the program, IDT Energy will conduct another reconciliation to keep your budget bill in line.
- The reconciliation amount may be substantial, depending on how much you are over or under on the budgeted amount. This reconciliation may come as a charge or a credit on your bill.
- This new budget amount will be based on your most current usage history for the last 12 months. After 3 months, IDT Energy will conduct an adjustment to your monthly budget amount to ensure your budget is in line with your usage (this is not a true up).
- If you choose to leave the program you will be provided another true up which, again, is meant to bring your account to zero prior to leaving the program.
- If a new rate is not offered at the end of this initial contract term for the program participants, you will receive a reconciliation bill on the last bill. Just as above, this is to zero out your account prior to returning to JCP&L, and again, *may* be substantial if your usage is significantly higher or lower than the prior year.
- The reconciliation charges or true up amount owed represents your usage over and above the amount you were budgeted for and is not for "extra charges". We encourage you to track your usage vs. your budgeted amount so you may stay current on your usage and charges.
- If you have a credit against your budgeted amount, meaning you used less energy than budgeted for, your credit will be applied to any future charges on your bill.

Please contact a Concord Energy Services customer care agent at 866-688-5197 with additional questions beyond what is provided here. Thank you!